

Privacy notice

How we process your data on visitintelvi.it

Information under Articles 12 and 13 of Regulation (EU) 2016/679 (GDPR), covering browsing and contact through the Visit Intelvi website.

01 The website at a glance

Visit Intelvi presents the local area and businesses of the Intelvi Valley. The website has no accounts, contact forms, newsletters, internal booking system or payments. It does not use advertising, analytics or profiling tools. This notice covers the website and communications addressed to the controller. Stays, bookings and services provided by businesses or linked websites are covered by their respective notices.

02 Data controller

LA TORRE S.R.L.

Via Roma 53, località Castiglione

22023 Centro Valle Intelvi (CO), Italy

Email: info@visitintelvi.it

Certified email (PEC): albergolatorresrl@pec.it

Telephone: +39 339 4691301

To request information or exercise your rights, write to either address above with the subject "Privacy request - visitintelvi.it".

03 Data we process

Browsing data. The server and hosting services receive technical connection data: IP address, date and time, requested resource, response status, browser and operating system and, if sent by your browser, the referring page. This information may be recorded in technical and security logs.

Information you provide. When you email, call or send a message to a published contact, you provide your contact details, the contents of your enquiry and any attachments. Send only relevant information and avoid unnecessary health data or other particularly sensitive information.

Purposes and retention

Updated: 11 October 2026

04 Why we process data

Website operation and security

Technical data are used to deliver pages, diagnose problems and prevent abuse. The legal basis is the controller's legitimate interest in operating and securing the website (Article 6(1)(f) GDPR).

Retention: connection data are used to handle the resource request. For any logs, retention is determined by the technical and security checks for which they are collected, taking account of the event type and diagnostic needs. Incident-related data are kept to manage the incident and any investigations, subject to legal obligations and the protection of legal rights.

Responding to enquiries and messages

Contact details and message contents are used to reply. The legal basis is taking steps at your request before entering into a contract (Article 6(1)(b)) or, for general enquiries, the legitimate interest in handling correspondence (Article 6(1)(f)).

Retention: to handle the enquiry until it is concluded and complete any related clarifications or follow-up obligations. If a contractual relationship follows, the necessary data are subject to the periods and notice applicable to that relationship. Further retention is limited to the legal obligations and protection of legal rights described below.

Legal obligations and legal claims

Data necessary to comply with legal obligations are processed under Article 6(1)(c); data necessary to establish, exercise or defend a legal claim are processed under Article 6(1)(f). Retention follows statutory periods and, for disputes, the time required to resolve them and the applicable limitation periods.

05 Providing data and deletion

Technical data are necessary to connect to the website. Providing other data is optional: without contact details or essential information, we may be unable to reply. The website does not require consent to browse and does not use enquiries for marketing.

At the end of the applicable period, data are deleted or anonymised unless further retention is necessary for the reasons described above. Backup copies follow technical overwrite cycles and are not used for routine processing.

Website and external services

Updated: 11 October 2026

06 Cookies and browser features

The website's pages and scripts do not set cookies, advertising identifiers or tracking tools and do not use localStorage or sessionStorage. There are no Google Analytics tools, advertising pixels, embedded maps or social plug-ins. This configuration does not require a consent banner.

Search on the "Plan" page filters content within your browser: the text you type is not sent to the server or saved by the website. "Save to your phone" uses browser features to add a shortcut or web app to your home screen; it does not create an account or user profile.

The Inter font, images and videos are served by the website. Loading the font does not send requests to Google Fonts. You can manage website data in your browser settings. If non-essential tools are introduced, information and consent controls will be provided before activation where required.

07 Recipients and external links

Where necessary, data may be accessed by authorised personnel and providers of hosting, email and IT support, acting as processors under Article 28 GDPR where applicable. Data may be shared with authorities and professional advisers when required by law or necessary to protect legal rights. Data are not sold or publicly disclosed.

Links to Google Maps and Search, WhatsApp, Facebook and business websites open external services at your initiative. The destination receives technical connection data; sending a message also shares the information you choose to provide. The respective operators apply their own privacy notices. You may use email or telephone as an alternative.

08 Possible transfers outside the EEA

Using providers that process data outside the European Economic Area requires the safeguards under Chapter V GDPR: an applicable adequacy decision or, alternatively, standard contractual clauses and supplementary measures where needed. You can ask the controller for information about providers and a copy of the applicable safeguards. For external services you choose to access through links, also consult their notices on data transfers.

Your rights

Updated: 11 October 2026

09 Your rights and how to exercise them

Where Articles 15-22 GDPR apply, you may request access, rectification, erasure or restriction of processing. Data portability applies to automated processing based on consent or a contract, subject to the conditions set by law.

Right to object. You may object to processing based on legitimate interests on grounds relating to your particular situation. The controller will stop processing unless there are overriding compelling legitimate grounds or processing is needed to establish, exercise or defend a legal claim.

Where processing is based on consent, you may withdraw it at any time without affecting the lawfulness of processing carried out before withdrawal.

Write to info@visitintelvi.it or to the certified email address albergolatorresrl@pec.it. Requests are normally free of charge. A response is provided without undue delay and in any event within one month of receipt. Where necessary due to the complexity or number of requests, this may be extended by two further months; you will be informed of the reasons within the first month. If there are reasonable doubts about your identity, proportionate verification may be requested.

You may lodge a complaint with the Italian Data Protection Authority (www.garanteprivacy.it), or the competent supervisory authority where you habitually live or work or where the alleged infringement occurred, and seek a judicial remedy.

10 Security, children and updates

Data are processed using IT systems and technical and organisational measures proportionate to the risks, with access limited to those who need it. The website does not make decisions based solely on automated processing and does not carry out profiling.

The website is intended for a general audience and does not offer services designed to collect children's data. A person with parental responsibility may contact the controller to request a review and, where applicable, deletion of data provided by a child.

This notice is updated when processing activities or applicable law change. The date in this document identifies the version available on the website. Any new purposes will be communicated before the relevant processing begins.

References: [Regulation \(EU\) 2016/679](#); [Italian DPA guidelines on cookies and tracking, 10 June 2021](#); [rights and remedies](#). Italian Legislative Decree 196/2003, as amended, including Article 122, also applies.